



INFLUENCERS & SOCIAL MEDIA MARKETING -UNRAVELLING THE PUZZLE

CURRICULUM

SESSION	ACTIVITIES
The 'Digital Customers': How the psychology and behaviours have changed	Professor presentationsDiscussions
Influencers – The 'old' new phenomenon. Who are they and why do they matter?	Professor presentationsShort documentary and discussion
Types of Influencers and their strengths & weaknesses: Identifying and evaluating influencers	 Professor presentations Team exercise and presentations on influencer identification and evaluation
Aligning influencer strategies with your business goals Working with Macro Influencers: Risks and Reward	 Professor presentations Team exercise and presentations on identifying business goals, and picking the right influencer, develop metrics for measurement and budgeting
Social Media Engagement: Principles and Psychology	 Professor presentations Kobe influencer case study discussion
Social Media engagement: Best practices and Models	 Professor presentations Maersk case study
B2B Marketing with Influencers & Social Media Engagement	 Professor presentations HP Brandclout case study discussion

Team presentations on their campaigns

BECOMING AN INFLUENC	ER
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SESSION	ACTIVITIES
The psychology of influence: What does it take to exert influence over others?	Professor presentationsDiscussions
Online influence: Identifying opportunities and risks, and options	 Professor presentations Framework for personal influence plan
Developing an online presence: Importance of content	Professor presentationsDiscussions
Developing an online presence: Tools and strategies	- Individual influencer plan presentations